

<b>Meeting:</b>	<b>Health and social care overview and scrutiny committee</b>
<b>Meeting date:</b>	<b>12 December 2016</b>
<b>Title of report:</b>	<b>Engagement and consultation process for the re-design of primary care services in Herefordshire</b>
<b>Report by:</b>	<b>Director of primary care, Herefordshire Clinical Commissioning Group</b>

## **Classification**

Open

## **Key decision**

This is not an executive decision.

## **Wards affected**

Countywide

## **Purpose**

To make the committee aware of a decision made by Herefordshire Clinical Commissioning Group's (CCG) governing body to engage and consult with patients, public and wider stakeholders on the delivery of 7 day primary care medical services in Herefordshire, and to seek members' views on the breadth of the engagement process and timeline proposal in the paper.

## **Recommendation(s)**

**THAT:**

- (a) the committee considers the contents of the report; and**
- (b) identifies recommendations on how the CCG takes forward the engagement and consultation activities as outlined in appendix a attached.**

## Alternative options

- 1 The committee is being asked to note the paper and provide the CCG with their views and recommendations on how it takes forward the engagement and consultation activities on the future of an equitable 7 day primary care service across Herefordshire.

## Reasons for recommendations

- 2 The CCG will bring a more detailed report, which will include the consultation brief and engagement activities, to the next meeting of the committee.

## Key considerations

- 3 Through previous engagement activities supporting the development of the urgent care pathway, patients told the CCG that there are multiple access points into health services for urgent needs and that it was not clear to them which service would be appropriate to manage their healthcare need.
- 4 Currently there are 24 GP practices, three Taurus hubs, a walk in centre, four minor injury units, accident and emergency and GP out of hours centres providing services in Herefordshire over 24 hours, with many overlapping.
- 5 The responsibility for commissioning the 7 day services in primary care pilots is being transferred to CCGs from April 2017, so there needs to be a plan on how the CCG takes this forward using the learning from the pilots to be able to integrate services with primary care core 8:00am to 6:30pm provision.
- 6 The walk in centre (WIC) contract expires at the end of March 2017.
- 7 The four minor injury units (MIUs) at Kington – provided by Blanchworth; Ledbury – provided by Shaw Healthcare; Ross-on-Wye and Leominster – provided by Wye Valley NHS Trust (WVT) have low activity and will link to a community services review.
- 8 The Hereford city GP estates bid to the Estates Technology and Transformation Fund overseen by NHS England, will potentially see three city practices relocate into a central primary care hub in Hereford and all the city practices coming together to deliver services from a ‘hub and spoke’ model in Hereford from 2019.
- 9 It is important that patients who reside south of the river in Hereford have access to equitable primary medical care services, so it is proposed to relocate one of the ‘spokes’ into the facility adjacent to the Asda store to provide a primary medical care service to a registered population between 8:00am and 6:30pm.
- 10 It is also proposed that a 7 day service hub will deliver primary care services on a planned appointment basis between 6:30pm and 8:30pm.
- 11 The CCG will also be making an application to NHS England to take on delegated commissioning of primary care from April 2017 and intends to widen the scope of commissioning services for the vulnerable population of Hereford.
- 12 The process for engagement and consultation, with the proposed timeline, can be found at Appendix a.

## Community impact

- 13 The model for 7 day services has interdependencies with a number of work streams that are described within the Sustainability and Transformation Plan and many are pieces of work that have been progressed as part of the One Herefordshire programme.
- 14 A key programme of work where 7 day primary care services has been integral is the re-design of the urgent care pathway, where there has already been an extensive engagement process undertaken with patients, public and wider stakeholders.

## Equality duty

- 15 An Equality Impact Assessment and a Quality Impact Assessment were undertaken as part of the urgent care pathway engagement and consultation process, which was submitted to NHS England as part of the assurance required for any service change proposals.
- 16 This process is defined in the NHS England document 'Planning, assuring and delivering service change for patients' (2015).
- 17 The assurance process has been completed and the CCG can move to the next stage in engaging and consulting with patients, public and wider stakeholders.
- 18 These key documents will be included in the detailed consultation pack, which will be brought to the next meeting of the committee.

## Financial implications

- 19 The GP access fund hubs provided by Taurus are currently funded by NHS England.
- 20 The funding for these will transfer to the CCG in April 2017.
- 21 The CCG is applying to NHS England to take on delegated commissioning responsibilities for primary medical care and the responsibility for the budget for the GP contract and related funding streams will transfer to the CCG from April 2017, if approved.

## Legal implications

- 22 The CCG has followed the legal process as required by NHS England by following the guidance cited above in the report 'Planning, assuring and delivering service change for patients' (2015).
- 23 The ability for the committee to review and scrutinise any matter relating to the planning, provision and operation of the health service in its area is derived from the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013. Following the review and scrutiny of this report the committee can make reports and recommendations to the CCG. It can also request a response from the CCG in writing within 28 days.

## **Risk management**

24 All risks to the programme will be managed in line with the CCG's governance process.

## **Appendices**

Appendix a – 7 day services engagement and consultation process and timeline

## **Background papers**

- None identified.